# **Kia ora and Welcome**

Lunch & Learn Paid Media

May 2025

**Presented by Stu Lill** 

# Outcomes

Understanding of Google & Meta campaign types

Understand why, how and when to use the right campaign to meet your goal

Begin to understand targeting

Continue this learning in homework

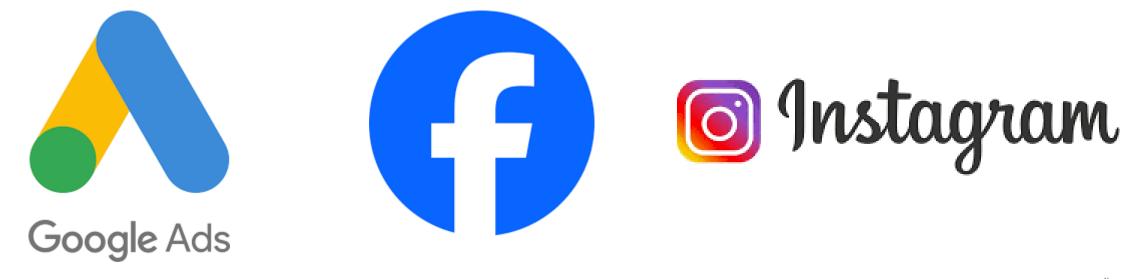
# Paid Media – What is it?

# "any form of advertising and promotion that a business pays for to reach its target audience"



# Paid Media – What is it?

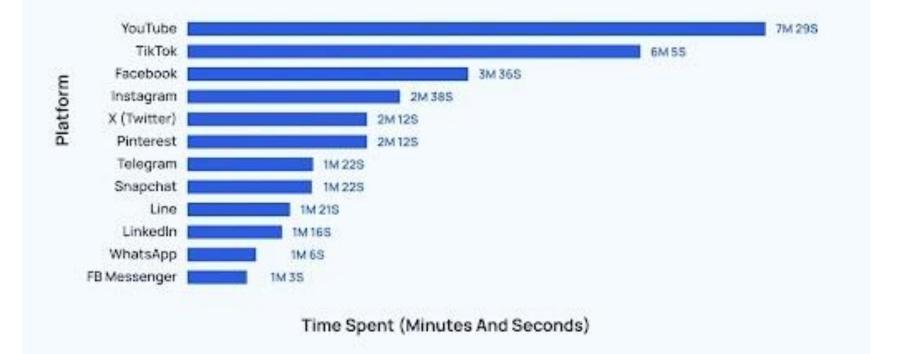
# "any form of advertising and promotion that a business pays for to reach its target audience"





# Social Media – Where do people play?

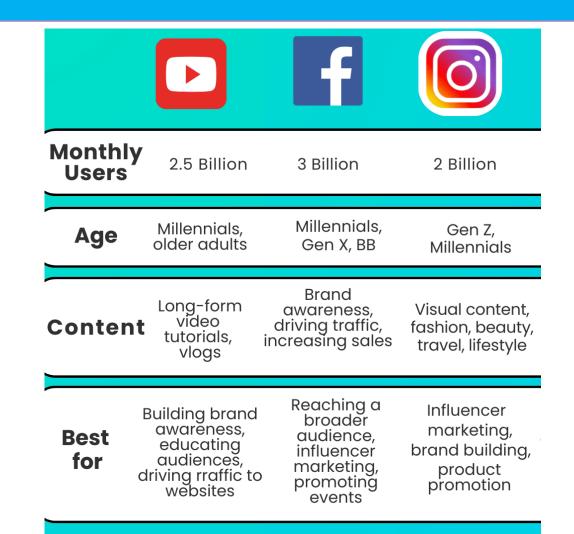
## Average Session Duration Each Time A User Opens Each Social Media App

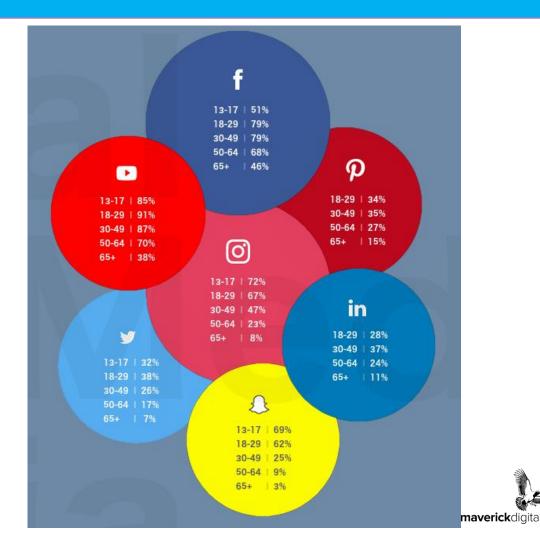




# **Social Media – Demographics**

Facebook Trends Older, Instagram Younger, YouTube Provides Widest Demographic Reach





# **Ad Types**

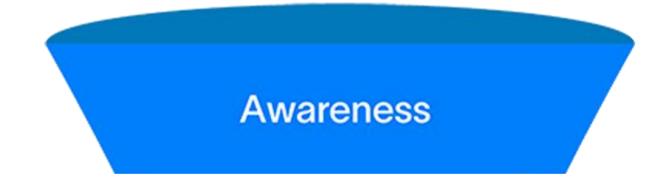
Selecting the right campaign/ad type to meet your advertising needs





# **The Marketing Funnel - Awareness**

Reaching new audiences / spreading awareness about you & your product / service

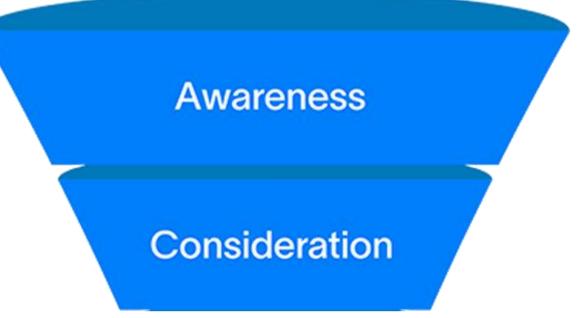


Awareness: Demand Gen / Display ads / YouTube ads Meta First Touch



# **The Marketing Funnel - Consideration**

**Connecting with warm leads / taking users on a journey through your website** 



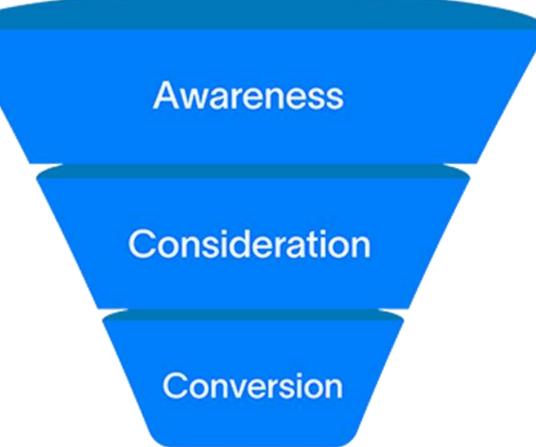
Awareness: Demand Gen / Display ads / YouTube ads Meta First Touch

Consideration: Demand Gen/Google Search Ads Meta Remarketing



# **The Marketing Funnel - Conversion**

Getting people's wallets out / filling forms and hitting payment screens



Awareness: Demand Gen / Display ads / YouTube ads Meta First Touch

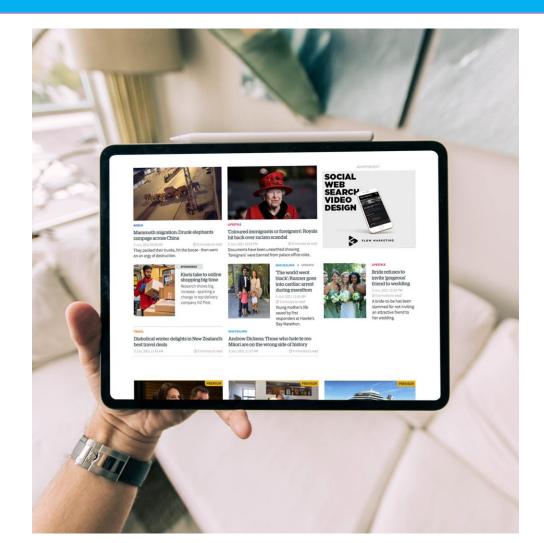
Consideration: Demand Gen/Google Search Ads Meta Remarketing

Conversion: Google Search Ads / Display Retargeting Meta Remarketing



# **Display – Standard, Responsive, and HTML5**

Easy to make in platform, with just an image, text and a landing page



maverick digita

# **Display – Driving Relevance**

## **Appear Where Your Users Hang Out**

Yes, it has a motor, but to classify Yeti's first e-bike as anything other than an enduro race bike is foolish. It rides like it was made to take the shortest, fastest line through every bit of terrain you can imagine; it unpuckers the pucker lines. Yeti's new, and e-bike-specific, six-bar rear suspension is just short of a revelation, offering traction, support, control, and efficiency that's close to a new benchmark for mountain bike suspension. But take heed: If you're not going to pin it 100 percent of the time, you may be better off with bikes more suited to all-around riding. Yeti's crew made the 160E for e-bike racing, and the ride experience leaves little doubt that they achieved their goal.

LIGO E TI REVIEW VETI 160 E TI

Specialized | Stumpjumper Evo Pro \$8,600 // 30.3 LB (S3)

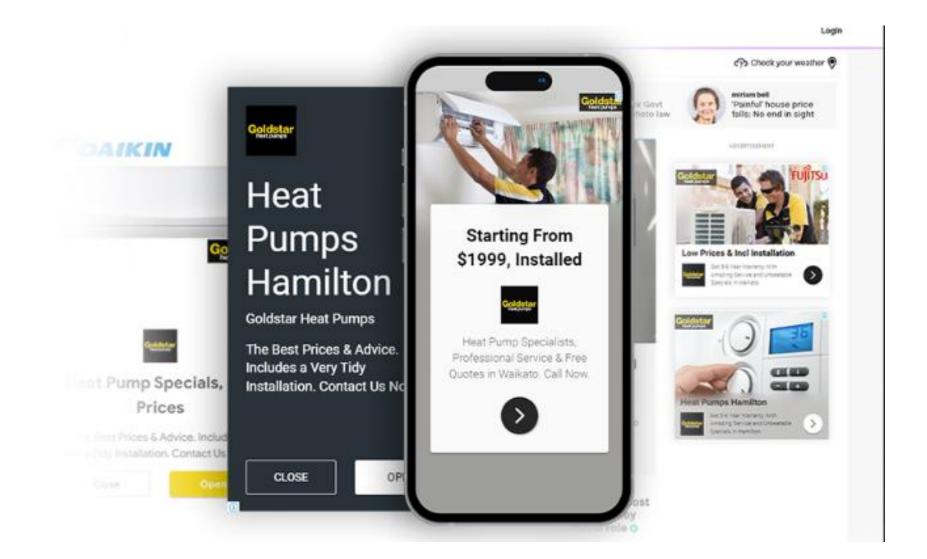






# **Display – Responsive Display**

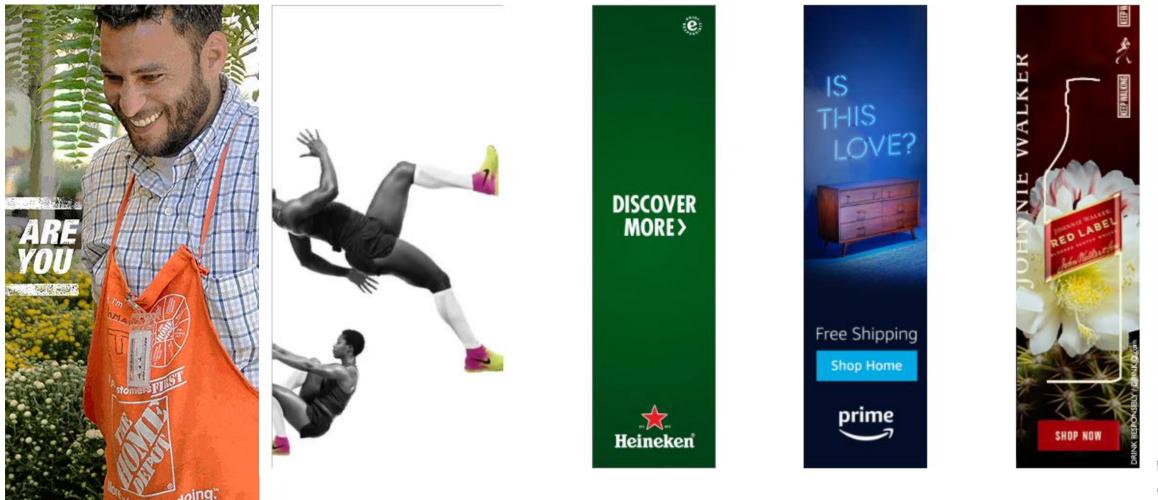
Easy to make in platform, with just an image, text and a landing page



maverickdigital

# Display – HTML 5

Beautiful & engaging video style ads – best designed by an experienced designer



maverick digital

# **Display – Inventory**

## **Common Ad Sizes To Spec For**

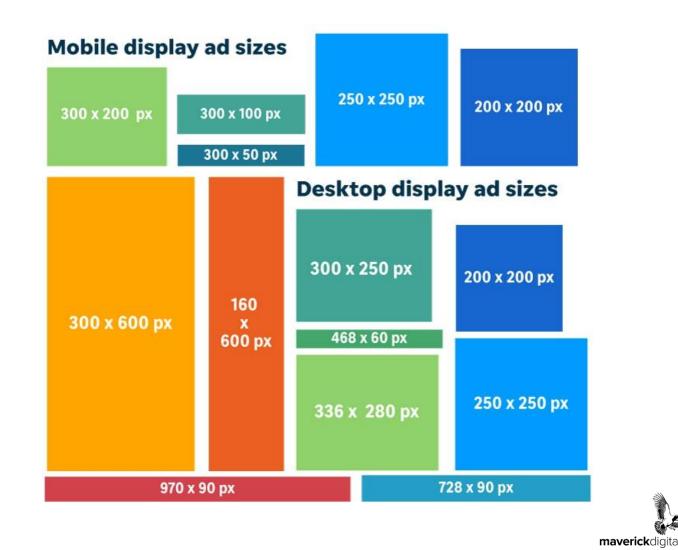
•Mobile:

•300×200, 300×50, 300×100

•Desktop:

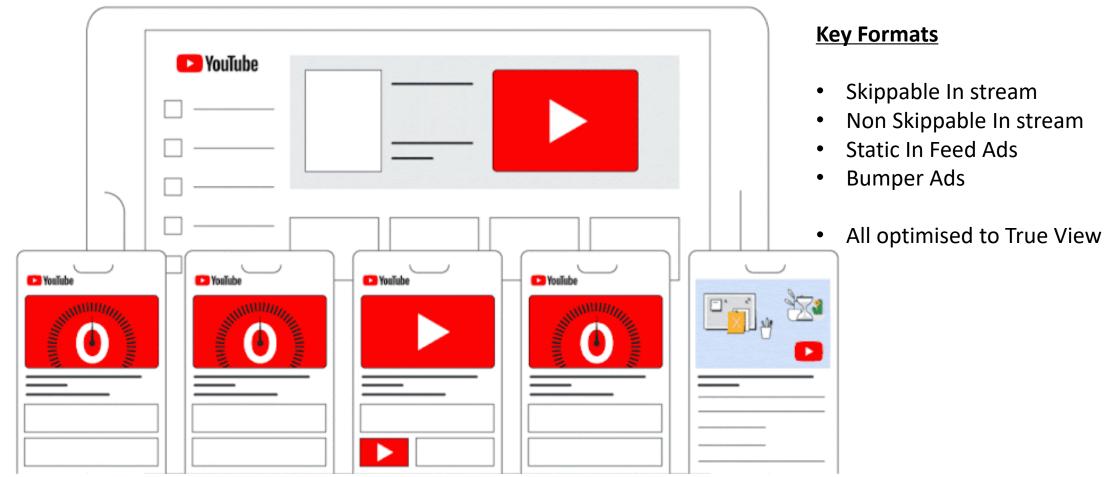
•300×250, 336×280, 728×90, 300×600, 160×600, 970×90, 468×60

•Full Display Spec Sheets



# Video

## Reach & engage users on YouTube & across the web





## Video

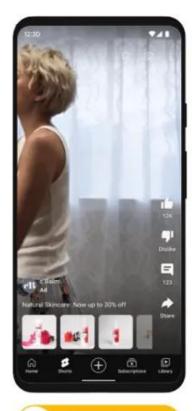
## Reach & engage users on YouTube & across the web



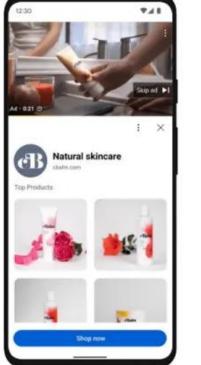


## **Demand Gen**

## Image, carousel, and video ads across Google platforms

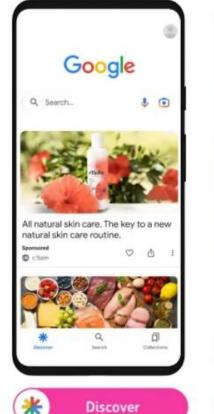


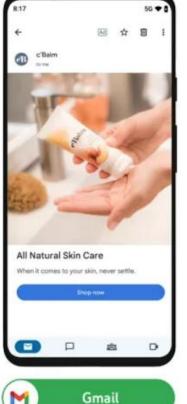
5



YouTube in-stream









# Search

## **Meeting Intent From Users**

book christchurch accommodation

× 🌷 🙃 🔍

#### Sponsored

Booking.com В. http://www.booking.com

### Accommodation Christchurch Central | Central Christchurch Hotels

Choose from a wide range of properties which Booking.com offers. Search now! Book a Hotel in Downtown Christchurch.

Homes, Apartments & More A Home Away From Home Choose Your Perfect Stay	>
Hotels at Great Prices No Hidden Fees Price Match Guarantee	>
Top Reviewed Hotels Compare Accomodation Now Quick & Easy to Book	>
Book Now Quick, Simple, Easy to Use No Reservation Costs. Great rates	>

#### Sponsored

Expedia 7 https://www.expedia.co.nz

### Hotel Rooms in Christchurch | Stays from NZ\$70

Compare Hotel Rooms in Christchurch, New Zealand. View Deals and Reserve Now on Expedia.

#### Sponsored

Wotif  $\odot$ https://www.wotif.co.nz > accommodation > christchurch

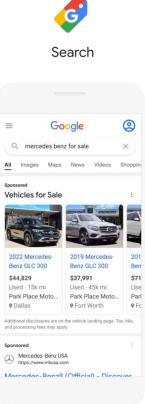
### Accommodation in Christchurch

Real Value for Money — Compare Accommodation in Christchurch, New Zealand. Browse Reviews from Aussie Travellers.



# **Performance Max**

It seems great, but beware the caveats





(Text Ads)

Sponsore 0 (A) Park Place https://www.parkplace.com Park Place | New & Used Luxury Cars | Dallas/Fort Worth The Park Place luxury dealerships are second to none. Our world gravitates around the client experience. Get what you deserve at Park Place today.





Gmail

Park Place | New & Used Luxury Cars | Dallas/Fort Worth

Park Place Mercedes-Benz



Elegance That Fits Any Lifestyle Find an extensive inventory of Mercedes-Benz models, new & used, located conveniently in Fort Worth.



YouTube



Elegance That Fits Any Lifestyle Find an extensive inventory of Mercedes-Benz models, new & used, located conveniently in Fort Worth

Learn More



T<sup>2</sup>

Find an extensive inventory of

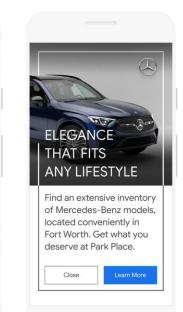
Mercedes-Benz models, new & used, located conveniently in Fort Worth. Sponsored

Discover

♡ ₫ (A) Park Place Mercedes-Benz



Display





# Homework

## Scenario: Launching a new product

- You're launching a new product. Outline the campaign types you use to best achieve the following?
- 1. Get in front on New Zealand Herald readers in Auckland looking to travel in summer
- 2. Be found by local currently travelling people searching for things to do
- 3. Showcase the latest video content of your new product

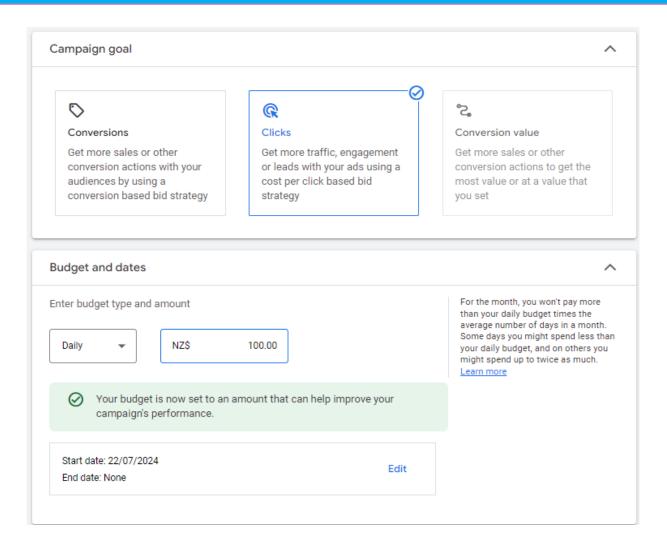


# **Campaign Tips**



# **Campaign Goals**

## **Choose your campaign focus and optimisation**





# **Targeting** Targeting vs Observation



- **Targeting** prescriptive (who you'd like to be in front of)
  - Lower reach, but more relevant
  - Potential to miss additional impressions
  - Generally more cost effective
  - Use when you know your audience
- **Observation** broader focus using targeting above as a guide
  - Higher, but more diluted reach
  - Impressions for
  - Use for testing and if you aren't sure who your audience is
- Signals (AI) similar to Observation focused around Demand Gen



# **Detailed Demographic Targeting**

Targeting based on life and career stages, ie married, parents, milestone upcoming

Search	Browse	
← Who the	y are	
arental Statu	s	
Marital Status		
Education		
Homeownersł	ip Status	
Employment		



# **Affinity Segment Targeting**

Broad iinterests, hobbies, and habits, ie Luxury Travellers

Search	Browse	
← wr	nat their interests and habits are	
Affinity	segments	^
	Banking & Finance	~
	Beauty & Wellness	$\sim$
	Food & Dining	$\sim$
	Home & Garden	$\sim$
	Lifestyles & Hobbies	$\sim$
	Media & Entertainment	$\sim$



# **Interest Based Targeting**

Actively researching or ready to purchase - high intent, ie travel to New zealand

Search	Browse	
← w	hat they are actively researching or planning	
In-mark	et segments	^
	Apparel & Accessories	$\sim$
	Arts & Crafts Supplies	
	Autos & Vehicles	$\sim$
	Baby & Children's Products	$\sim$
	Beauty & Personal Care	$\sim$
	Business & Industrial Products	



# **Custom Segments Examples**

## Using search intent and user behaviour to meet the highest intent active users

### New custom audience Include people with following interests or behaviors ② People with any of these interests or purchase intentions ⑦ × $\bigcirc$ People who searched for any of these terms on Google ⑦ Only on campaigns running on Google properties. On other campaigns, terms will be used as interests or purchase intentions. running shoes 🗙 running shoes for women 🗙 mens running shoes 🗴 black nike tennis shoes women 🗴 best shoe stores near me 🙁 athletic shoes X womens sneakers 🗙 mens sneakers 🗙 Add Google search terms or people who visited these places ⑦ × Sporting Goods Stores 😣 Sports & Fitness Venues 🗙 Shoe Stores X Parks 🗙 Add places



# **Bonus: Custom Segments In Depth**

## **How To Use Most Effectively**

### • Use cases

- Target customer base of competitors
- Can't competitively bid on competitor key search terms
- Focus in on high intent users outside of search
- Wider awareness of specific user types, ie those searching for a location

## • Tactics

- 2 high intent keywords, 1 competitor website, 3 apps;
- 1 high intent keyword, 1 competitor website, no apps;
- 1 high intent keyword, all competitor websites, no apps;
- 4 high intent keywords, all competitor websites, no apps;
- 1 high intent keyword, dominant competitor in the market (website), 1 app.



# **Homework Task**

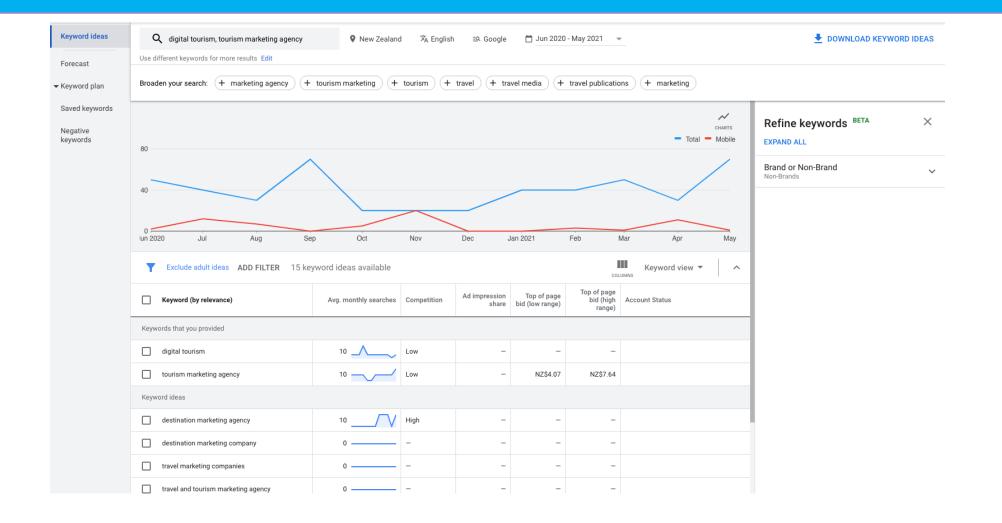
## **Targetting Users With An Interest In Christchurch Travel**

- Fill in the below custom segments to target users with travel, activities and accommodation in Christchurch
  - 3-5 high intent keywords
  - 2-3 stakeholder key websites
  - 2-3 stakeholder key apps (can be the same, or similar to websites)
- Bring them together to define a key audience based on
  - 2 high intent keywords, 1 competitor website or app
- Time 10 minutes



# **Bonus: Keyword Planner**

## Find new ideas for keywords for your next campaign





# **Bonus: How To Write Great Ads**

Best practices to take a customer from viewing to converting

## 1. What makes you unique?

- What makes you stand out?
- What is your USP?
- Outline the product key features
- What is the motivating factor for your customer persona?

## 2. Use a call to action (CTA)

- Outline what you want people to do i.e., Book now
- Make sure landing page is relevant & they can act

## 3. Use Sales Terminology

- Display prices, promotions or exclusives in ad copy/sitelinks
- Prequalify traffic by adding pricing information



# **Bonus: How To Write Great Ads (Part 2)**

Best practices to take a customer from viewing to converting

## 4. Match keywords to ads

- Include keywords you are targeting in headlines and descriptions
- Demonstrate ad relevance
- Bolding on SERP

## 5. Match your ad to your landing page

- Make it easy for customers to find what they are looking for
- If using an offer, display it clearly on the page

## 6. Experiment

- 2-3 ads for each group
- Google displays the best combination of RTAs



# **Bonus: Not A Creative Writer?**

## **ChatGPT to the rescue**

act as my copy writer to help me come up with some search ad copy. Here is the website I'll be using as a landing page https://www.maverickdigital.nz/services/. Can you give me 15 headlines based on our services of digital marketing to the tourism industry.

### S Memory updated

Here are 15 headlines based on Maverick Digital's services tailored for the tourism industry:

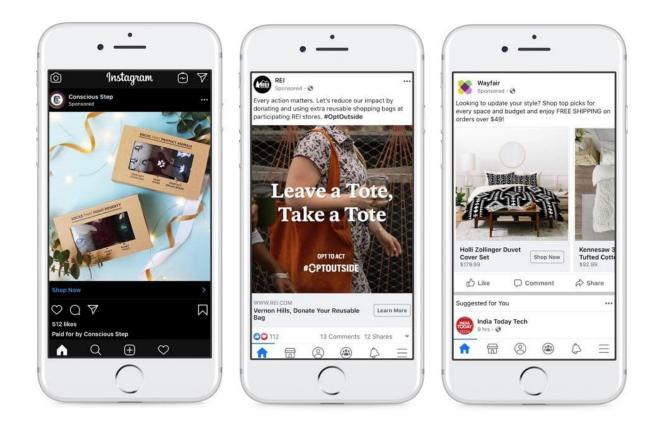
- 1. "Boost Your Tourism Business with Expert Digital Marketing"
- 2. "Unlock Your Tourism Potential with Maverick Digital"
- 3. "Tourism Marketing That Drives Results Discover How!"
- 4. "Transform Your Tourism Brand with Digital Excellence"
- 5. "Get More Tourists with Our Proven Digital Strategies"
- 6. "Increase Bookings with Targeted Tourism Marketing"
- 7. "Elevate Your Tourism Business Online with Maverick Digital"
- 8. "Expert Digital Marketing for Thriving Tourism Brands"
- 9. "Tourism Marketing Solutions That Attract More Visitors"
- 10. "Maximize Your Tourism Reach with Digital Innovation"
- 11. "Skyrocket Your Tourism Growth with Our Marketing Services"
- 12. "Tailored Digital Marketing for the Tourism Industry"
- 13. "Reach More Tourists with Our Custom Marketing Strategies"
- 14. "Effective Digital Marketing for Successful Tourism Businesses"
- 15. "Grow Your Tourism Business with Maverick Digital's Expertise"

- It's much easier to refine than create from scratch!
- There is a lot of work that could go into this prompt
  - Give me some call to actions
  - Keep them below a 30 character counts
  - Use "XYZ" as inspiration



# Meta Ads

# Paid Media Meta Ads and the Traveller Meeting consumers in the right place



### **Targeting the traveller using Meta Ads**

✓ Understand your audience

### **Targeting the traveller using Meta Ads**

- $\checkmark$  Understand your audience
- ✓ Know your assets / what you have available to use

### **Targeting the traveller using Meta Ads**

- $\checkmark$  Understand your audience
- ✓ Know your assets / what you have available to use
- $\checkmark$  Define your objectives

### **Targeting the traveller using Meta Ads**

- $\checkmark$  Understand your audience
- ✓ Know your assets / what you have available to use
- ✓ Define your objectives
- ✓ Create your strategy
  - ✓ Awareness
  - ✓ Remarketing
  - $\checkmark$  Price led conversion
  - ✓ Lead Gen

What kind of creative is going to engage with your audience the best?



First touch / awareness:

Choose video over static images

What kind of creative is going to engage with your audience the best?



First touch / awareness:

- Choose video over static images
- Are you speaking directly to a target audience
  - be as specific with your targeting as possible

What kind of creative is going to engage with your audience the best?



First touch / awareness:

- Choose video over static images
- Are you speaking directly to a target audience
   be as specific with your targeting as possible
- What are the things the target audience values/responds to the best?

What kind of creative is going to engage with your audience the best?



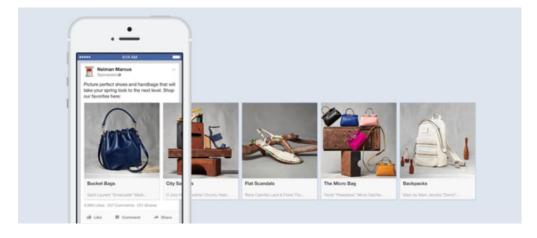
First touch / awareness:

- Choose video over static images
- Are you speaking directly to a target audience
   be as specific with your targeting as possible
- What are the things the target audience values/responds to the best?
- High funnel, dreaming the first time they've seen your brand offering

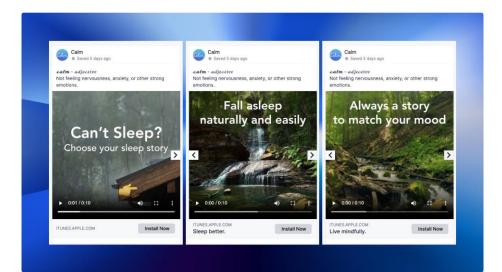
What kind of creative is going to engage with your audience the best?

Second touch / remarketing:

• Showcase your offerings



#### What kind of creative is going to engage with your audience the best?



Second touch / remarketing:

- Showcase your offerings
- Outline your USPs

#### What kind of creative is going to engage with your audience the best?



Second touch / remarketing:

- Showcase your offerings
- Outline your USPs
- Tell the story Define your why

#### What kind of creative is going to engage with your audience the best?



Second touch / remarketing:

- Showcase your offerings
- Outline your USPs
- Define your why
- They already know you launch a strong CTA or offer
  - Specific product / experience that they have viewed already
  - Discount if required possibly towards end of programme

## Paid Media Homework: What's your Meta ads strategy going to be?

Think about a key product of yours. Decide on whether you want to:

1. Create awareness, drive demand (gaining NEW website visitors)

OR

2. Re-engage people who have not converted (talking to PREVIOUS website visitors)

Outline why you want to do this.



# **Create Campaigns**

Ads Manager is a unified ad creation tool for everyone who wants to advertise on Facebook, Instagram and Messenger.

There are three steps to creating your Meta campaign:

1. Campaign

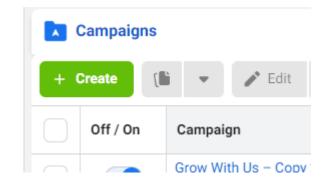
Buying Type, Objective, A/B Testing and Campaign Budget

2. Ad Set

*Conversion Location, Bid Strategy, Dynamic Creative, Budget & Schedule, Audience and Placements* 

3. Ad

Page Identity, Ad Format, Copy, Creative, CTA, Destination and Tracking



# **Optimisation and Budgets**

#### Buying type A/B test Create A/B test Auction To help improve ad performance, test versions with different images, text, audiences or • placements. For accuracy, each one will be shown to separate groups of your audience. Advantage campaign budget + On 🤇 Choose a campaign objective Advantage campaign budget will distribute your budget across currently delivering ad sets to get more results depending on your performance goal choices and bid strategy. You can control spending on each ad set. Learn more Awareness Campaign budget () \$100.00 NZD Daily budget -You'll spend an average of \$100 per day. Your maximum daily spend is \$125 and your maximum weekly Traffic spend is \$700. Learn more Campaign bid strategy Highest volume Engagement Hide options 🔺 Budget scheduling () Traffic Leads Budget scheduling Send people to a destination, like your You can now schedule budget increases in advance based on certain days or website, app or Facebook event. Learn times when you anticipate higher sales opportunities, peak traffic periods or other promotional time periods. more App promotion Good for: Try budget scheduling Link clicks Sales Increase your budget during specific time periods View 💌 Landing page views 🚯 Ad scheduling 6 Messenger, Instagram and WhatsApp Advantage campaign budget + Run ads all the time Advantage campaign budget will distribute your budget across currently delivering ad Calls 🚯 sets to get more results depending on your performance goal choices and bid strategy.

Off 🔴

You can control spending on each ad set. Learn more

# **Define Audience**

#### Audience controls 0

Exclude these custom audiences

Q Search existing audiences

Set criteria for where ads for this campaign can be delivered. Learn more

\* Locations

Location:

Less -

18

Minimum age

Languages

All languages

New Zealand

Dur ad technology automatically finds your audience. If y suggestion, we'll prioritize audiences matching this profi earn more	
Custom audiences	Create new 💌
Q Search existing audiences	
<b>Age</b> 18 - 65+	
Gender All genders	
Detailed targeting Include people who match ()	
Interests > Additional interests	
Christchurch (place)	
New Zealand (place)	
Q Add demographics, interests or behaviors	Suggestions Browse
Define further	

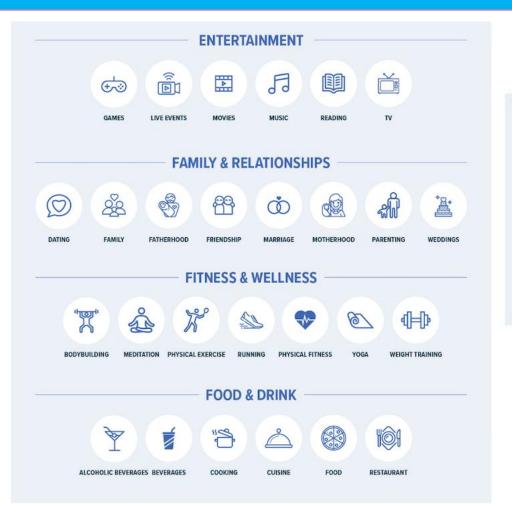
#### Audience Define who you want to see your ads. Learn more 1 Improve performance with Advantage+ audience Let our advanced ad technology automatically find the audience for this campaign to help improve performance. You can still set limits to control who can and can't see your ads. Learn more about Advantage+ audience Potential outcome Up to 33% lower cost per result Based on our experiment **(** Use Advantage+ audience Create new audience Use saved audience . Create new 💌 Custom audiences Q Search existing audiences Add exclusions \* Locations Location: New Zealand Age 18-65+ Gender All genders Detailed targeting Include people who match () Interests > Additional interests Christchurch (place) New Zealand (place) Q Add demographics, interests or behaviors

Suggestions Browse

audience

Use original

# **Define Audience**



	LIFE	EVENTS			PA	© RENTS	
EDUCATION © Education level: • Associate degree • Obscionate degree • Doctorate degree • High school grad • Some grad school	<ul> <li>Anniversary</li> <li>Within 30 days</li> <li>Within 31-60 days</li> <li>Friends of</li> <li>New job</li> </ul>	<ul> <li>Birthday</li> <li>Birthday month</li> <li>Upcoming birthd. birli ose weekli</li> <li>Away from fami</li> <li>Away from hom</li> </ul>	WO Emp Sob	ORK ployers Titles	All parents     New parents     (0-12 months)     Parents With     Toddlers (1-2 years)     Parents With     Preschoolers (3-5 years)	Schoo (6-8 yn (8-12 y © Parent (13-18) © Parent	ts with Preteens ears) ts with Teenagers
In college     Some high school     In grad school     In high school     Schools     O Schools     O Undergrad years	<ul> <li>New relationship</li> <li>Long distance relat</li> </ul>	Recently movec	Production     Arts, Entertainment, Sports, and Media     If and Technical Services     Installation and Repair Services     Administrative Services     Computation and	Life, Physical, Social Sciences     Architecture Engineering     Business and     Logal Service     Tramportatio Moving	and Finance 5	POLI	TICS (U.S.)
	Divorced Sepu Domestic Partnership Sing	ried in Relationship arated ie pecified	Mathematics • Education and Libraries • Cleaning and Maintenance Services • Farming, Fishing, and Forestry • Veterans (U.S.) • Construction and Extraction • Sales	Management     Food and Res     Government     Employees (Gio     Healthcare as     Medical Service     Community a     Services     Military (Glot     Protective Se	itaurants O Ver soal O Mo nd es O Cor end Social		<ul> <li>Ukely to engage in politics: liberal, moderate, conservativ</li> </ul>

https://www.wordstream.com/blog/ws/2021/09/13/facebook-ad-targeting-privacy-first-world

# **Targetting - Interest Options**

#### Detailed Targeting

Include people who match

Q olympics	Suggestions Browse
Olympics	Employers
Special Olympics	Interests
nbc olympics	Interests
2022 Winter Olympics	Interests
2016 Summer Olympics	Interests
2020 Summer Olympics	Interests
2012 Summer Olympics	Interests
1964 Summer Olympics	Interests
2014 Winter Olympics	Interests

# Targetting – The And / Or

Detailed Targeting **1** Include people who match **1** 

Interests > Additional Interests		
Golf Magazine		
Add demographics, interests or behaviors	Suggestions	Browse
and must also match 🚯		×
Interests > Additional Interests		
Titleist		
Add demographics, interests or behaviors	Suggestions	Browse
and must also match		×
Interests > Additional Interests		
Bubba Watson		
Add demographics, interests or behaviors	Suggestions	Browse

Exclude People or Narrow Further

## **Targetting – Exclusion Audiences**

#### Detailed Targeting Include people who match ()

Behaviors > Travel

Commuters

Demographics > Education > Schools

Harvard University

Interests > Food and drink > Beverages

Coffee

Q

Add demographics, interests or behaviors

Suggestions Browse

Narrow Audience

Exclude people who match (

Interests > Additional Interests
Teacher

## **Targetting - Website/Remarketing**

1e	Туре	Size	Availability
(8 	Choose a Custom Audience Source Connect with people who have already shown an interest in your business or product.		×
C	Your Sources		
t	Website Customer list		
ıç	App activity Offline activity		
	Facebook Sources		
2	Video Instagram account		
c	◯		
1	/ Instant Experience Facebook Page		
h	Shopping On-Facebook Listings		
e	0	Cancel	Next

## **Targetting - Website/Remarketing**

EXCLUDE people who are in at least ONE of the following

Some people using iOS 14.5 or later devices may not be excluded from your audience. Read more about how iOS 14 may affect your ads. Learn More
Website
Leads < 180 Days
Page Visits - 30 Days
Page Visits - 30 Days
Purchase < 180 Days
Customer List
Customer List - Updated 4-21-2021
Facebook Generated Leads - started Aug17, 2020
Q Search existing audiences

## **Audience Cheat Sheet**

TARGETING TYPE	DATA SOURCE	PRIVACY CHALLENGES	STRATEGIES
DEMO- GRAPHIC	Self-reported profile information	Not impacted	<ul> <li>Stick with lifestyle demographics.</li> </ul>
BEHAVIORS & INTERESTS	Behavior on Facebook's properties	Smaller & less specific audiences	<ul> <li>Use while you can, interest stacking.</li> </ul>
CUSTOM	Behavior on your FB/non- FB properties	Less accurate "Your Source" audiences	<ul> <li>Broad targeting</li> <li>Audience Expansion</li> <li>Customer lists</li> <li>Facebook Sources</li> </ul>
LOOKALIKE	Only as strong as government of the strong as government o		<ul> <li>Build strong custom audiences</li> <li>Try Page like lookalike audience</li> </ul>

## Paid Media Homework Task part 2: Target Your Audience

Think about your campaign from earlier.

How will you go about targeting these users?



# **Bonus: Facebook Ads Library**

**<u>Link</u> - Look at competitor ads** 

### Ad Library

Search all the ads currently running across Meta technologies, as well as:

- Ads about social issues, elections or politics that have run in the past seven years
- Ads that have run anywhere in the EU in the past year

To find an ad, search for keywords or an advertiser.





Search ads	
Set your location and choose an ad categor	y to start your search. View search tips.
New Zeala   Ad category	Q Choose an ad category
Saved searches	

# Key Takeaways

- Who are your ideal users and where do they spend time / find information
  - This will define your platforms
- What is your product and what assets do you have / can you get?
  - This will define your campaign types
- Define your target audiences and segment them using tools, ie
  - Ages
  - Interests
  - Internet activity and usage
- Build your campaign plan out thinking about how you want users to interact
- Ensure you have covered all 3 levels of the funnel, awareness, consideration and conversion