

September '23 Destination Insights Report

Prepared for Destination Kaikoura

About & Definitions

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Sep'23 Destination Insights Report

This report is prepared on a monthly basis, using industry standard data sets to provide key stakeholders in the tourism ecosystem with an overview of the major trends and dynamics in the region.

Data sets:

- Visitor and Local Population Estimates: Daily visitation data provided by 100% Pure New Zealand and generated by Data Ventures. The data is based on daily cellular mobile device counts at 12 pm.
- Monthly Unique Visitor Estimates (MURPEs): Monthly unique visitor count data provided by MBIE. Unique visitor in this context means that a visitor staying for several days in the region will only be counted once. The difference between monthly unique visitor counts and the monthly sum of daily visitor counts is thus a great indicator of visitor time spent in the region.
- Tourism Electronic Card Transactions (TECT): Monthly spend data provided by MBIE. The data only captures credit/debit card spend made in the region (at a physical machine) and thus excludes cash and online spend. The data should be considered indicative of trends rather than representative of actual spend numbers. Domestic and international card spend thus cannot be summed. More information can be found on the MBIE website here.
- Accommodation Data Programme (ADP): Monthly commercial accommodation performance data provided by MBIE. The data is based on survey data submitted by participating accommodation operators. As participation is voluntary the coverage does vary for different regions / accommodation types. Additionally, due to confidentiality concerns some numbers may not be published. More information can be found on the MBIE website here.
- Business Events Data (BED): Quarterly business events data. The data is based on survey data submitted by participating business events venues. More information can be found at the BED Programme website here.
- Border Crossing Data: Weekly provisional, otherwise monthly border crossing data, collected by Immigration New Zealand and published by StatsNZ. The data tracks daily border crossings by port of arrival, visa type and travel intent. More information can be found here.

Definitions:

- Month on Month (MoM): Comparison of data or performance from one month to the previous month to assess short-term trends and changes. E.g. if the visitor spend in January was \$100 and in February is \$125, the MoM change is +25%. Note that seasonality can heavily affect short-term trends.
- Year on Year (YoY): Comparison of data or performance from one month to the same month of previous years to assess long-term trends and changes that are not affected by seasonality. E.g. YoY change in the April guest nights figure compares April this year to April last year.
- Year Ending (YE): Rolling sum of the previous 12 months. E.g. the event count for YE June 2023 is the sum of all events held between July 2022 and June 2023.
- **Visitor Day:** Measure that sums daily visitor counts. E.g. 1 visitor present in the destination (at 12 pm see Data Ventures above) for 4 days equates to 1 x 4 = 4 visitor days. 3 visitors present in the destination for 2 days equate to 3 x 2 = 6 visitor days.
- Market Share: Percentage of market share for a given RTO in relation to the national total. E.g. an RTO with 10k visitors has 10 % market share, if the national visitor count was 100k.
- Visitor Spend: Defined as the total amount spent by visitors using credit/debit cards in the region (see TECT above).
- ANZIC Product Category: Product types based on the 'Australia and New Zealand Industrial Classification'. All businesses are assigned to the ANZIC category that best describes their primary business activity.
- Commercial Accommodation Guest Arrivals (GA): The number of guests that stayed in surveyed accommodation units (participating in the survey see ADP above). E.g. 2 guests staying 3 nights equate to 2 guest arrivals.
- Commercial Accommodation Guest Nights (GN): The number of guest nights stayed in accommodation units (participating in the survey see ADP above). E.g. 2 guests staying 3 nights equate to 6 guest nights.
- Commercial Accommodation Occupancy / Occupancy Rate (OR): Stay unit nights occupied divided by available monthly stay unit capacity.
- Stay Units: Daily capacity of short-term accommodation units including those temporarily closed e.g. hotel rooms, motel units, dorm beds, camping sites, etc.
- Available monthly stay unit capacity: Number of stay unit nights available. This excludes stay units temporarily removed from the inventory due to closures, maintenance, emergency housing etc.



'Data Ventures' Visitation Data - Kaikoura - Sep'23





100.8K Total Visitor Days (Month) 0.6% Market Share – Visitor Days RTO Rank - Visitor Days

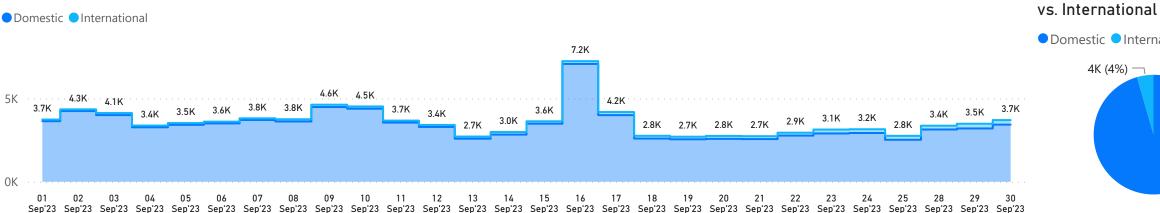
V-12.3% Visitor Days - MoM Change ▲20.0% Visitor Days - YoY Change

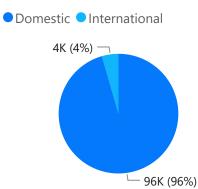
▼-8.3% Visitor Davs - National MoM **▲**34.6% Visitor Days - National YoY

7239 Max Daily Visitor # 3598 2706 Daily Average (Latest Month) Min Daily Visitor #

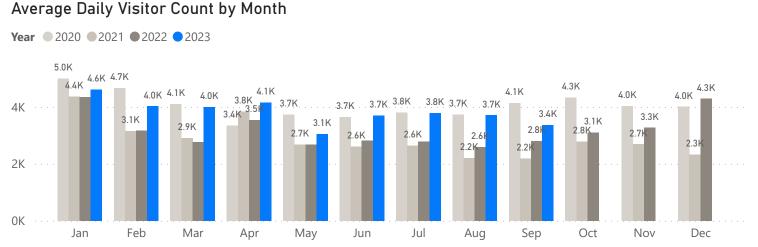
4.4% % International

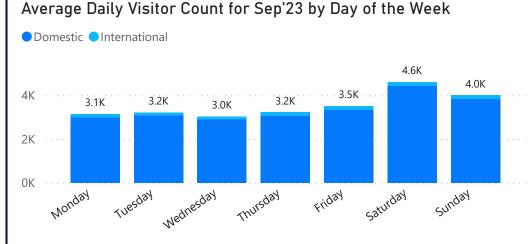
Daily Visitor Count (12 PM snapshot) - Sep'23





Total Visitor Days - Domestic





MoM (Month on Month): Change in reported month to previous month. | YoY (Year on Year): Change in reported month to same month last year. | Visitor Day: Sum of daily visitor counts. E.g. 3 visitors being in a destination for 2 days each equate to 6 visitor days. | Average Daily Visitor Count: Average number of individual visitors (cellular device counts) in a destination at 12 pm on any date.



Domestic Visitation Data - Kaikoura - Sep'23

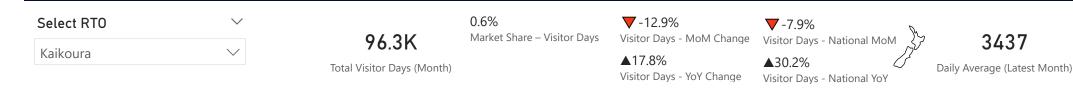


7071

2520

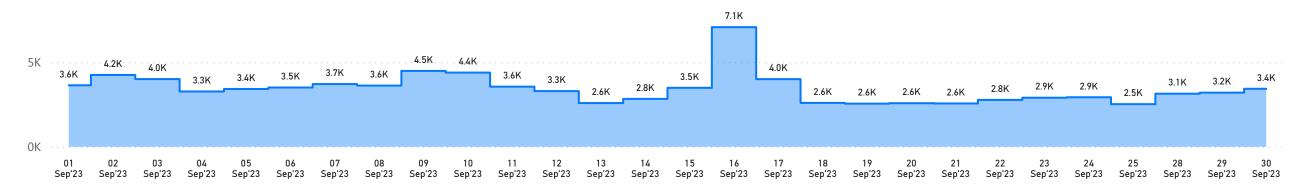
Max Daily Visitor #

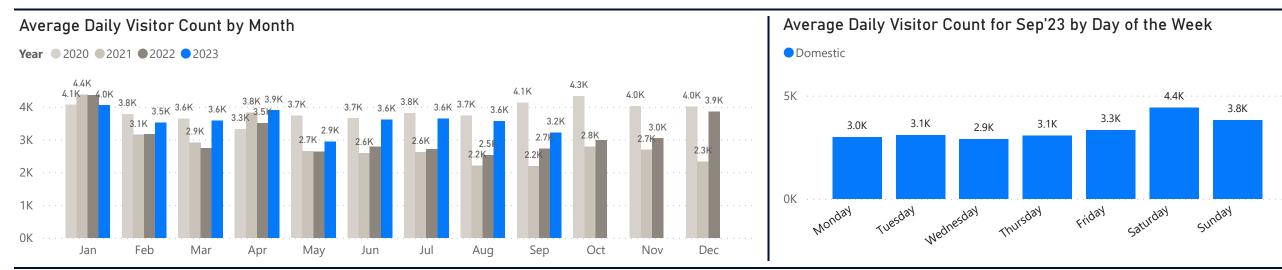
Min Daily Visitor #



Daily Visitor Count (12 PM snapshot) - Sep'23







MoM (Month on Month): Change in reported month to previous month. | **YoY** (Year on Year): Change in reported month to same month last year. | **Visitor Day:** Sum of daily visitor counts. E.g. 3 visitors being in a destination for 2 days each equate to 6 visitor days. | **Average Daily Visitor Count:** Average number of individual visitors (cellular device counts) in a destination at 12 pm on any date.

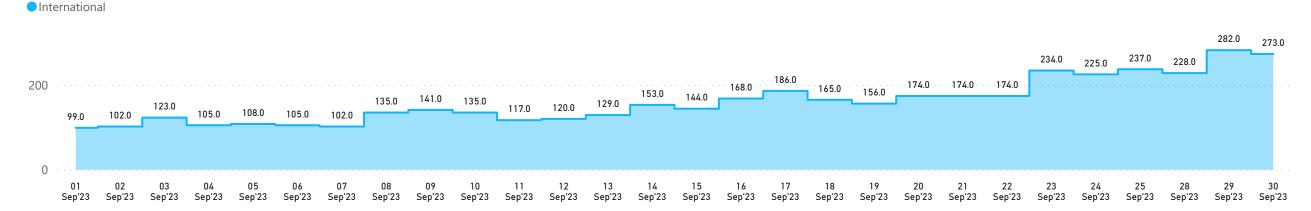


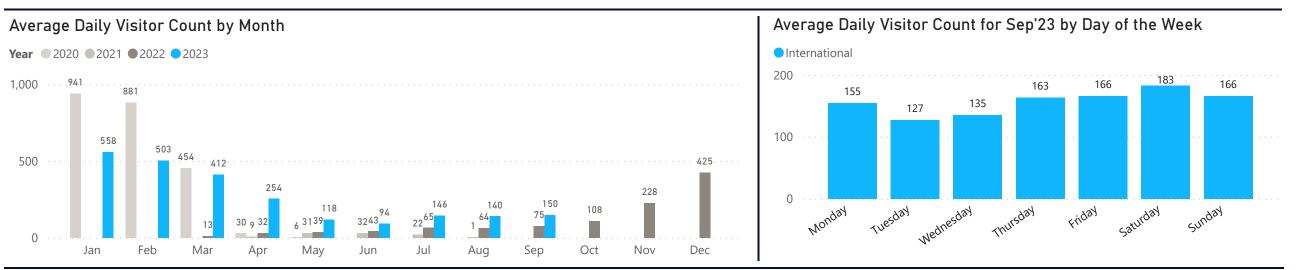
International Visitation Data - Kaikoura - Sep'23





Daily Visitor Count (12 PM snapshot) - Sep'23





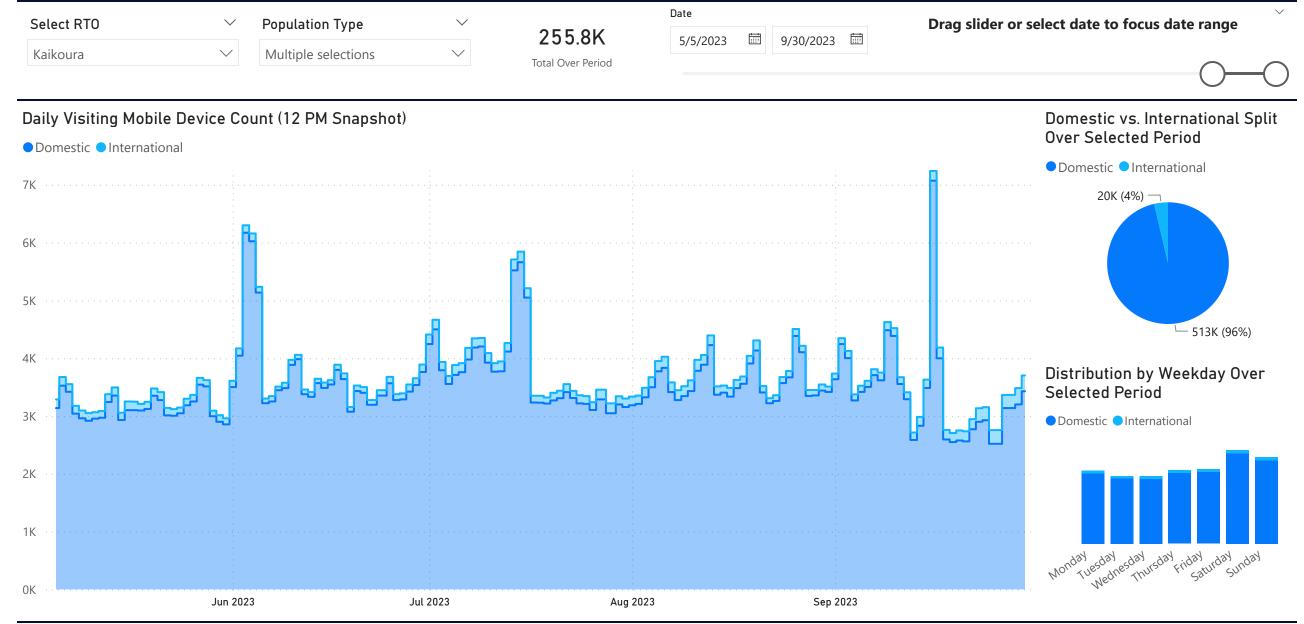
MoM (Month on Month): Change in reported month to previous month. | **YoY** (Year on Year): Change in reported month to same month last year. | **Visitor Day:** Sum of daily visitor counts. E.g. 3 visitors being in a destination for 2 days each equate to 6 visitor days. | **Average Daily Visitor Count:** Average number of individual visitors (cellular device counts) in a destination at 12 pm on any date.



'Data Ventures' Visitation Data - Kaikoura - Long Term View





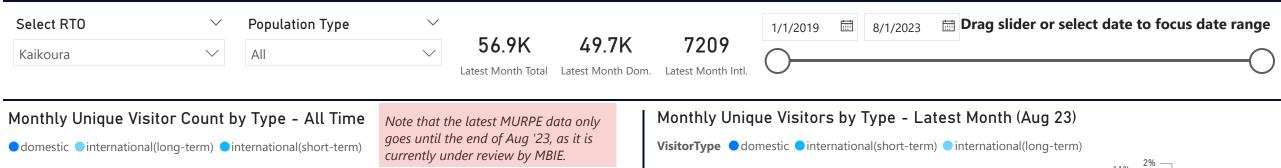


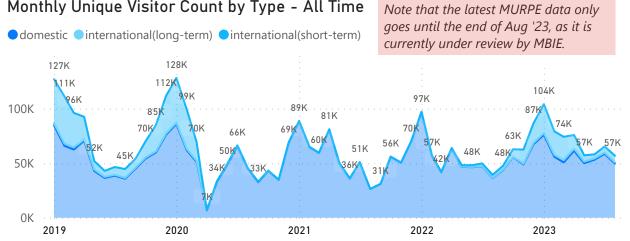


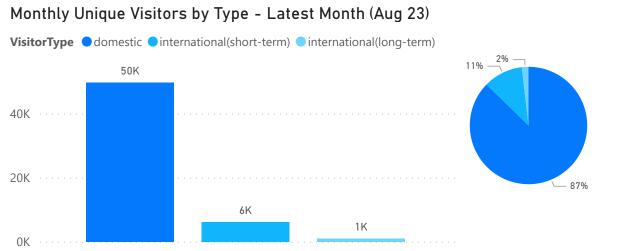
Monthly Unique Visitor Estimates (MURPEs) - Kaikoura - Aug'23

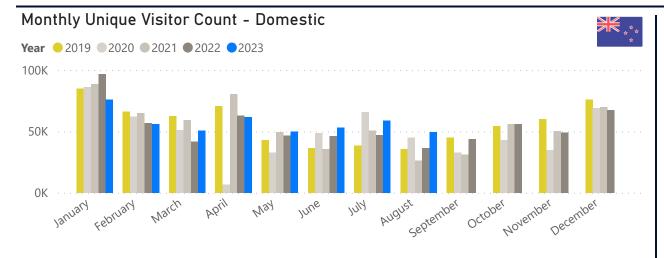


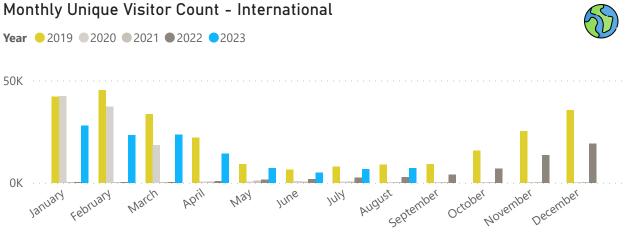








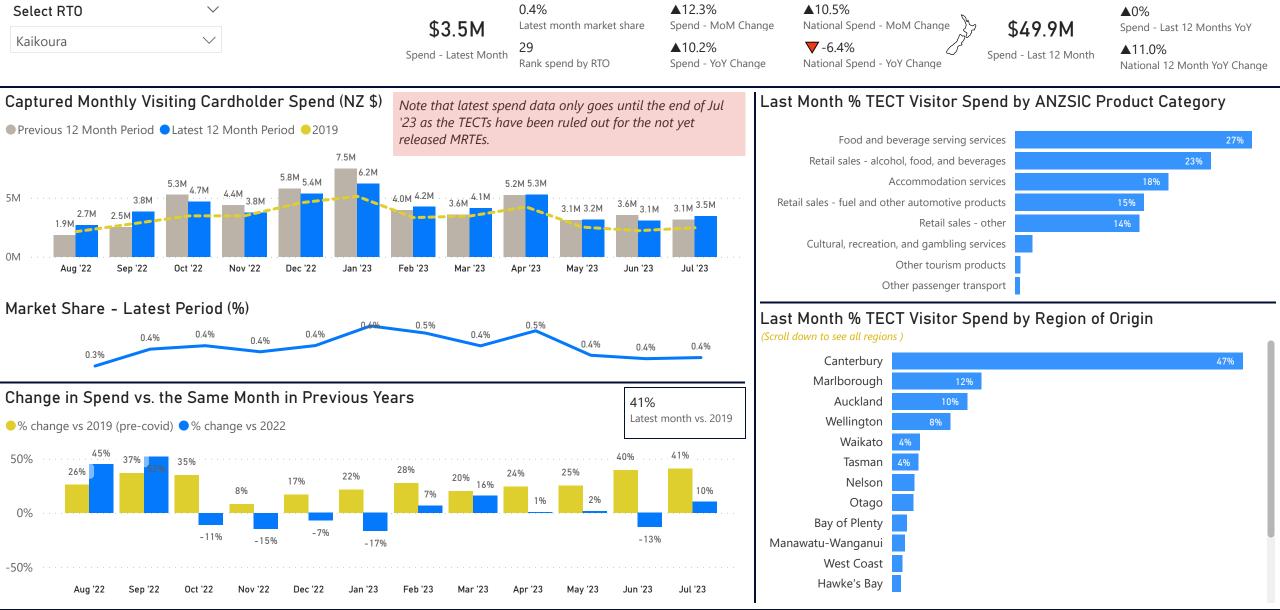






TECT Domestic Visitor Spend - Kaikoura - Jul'23



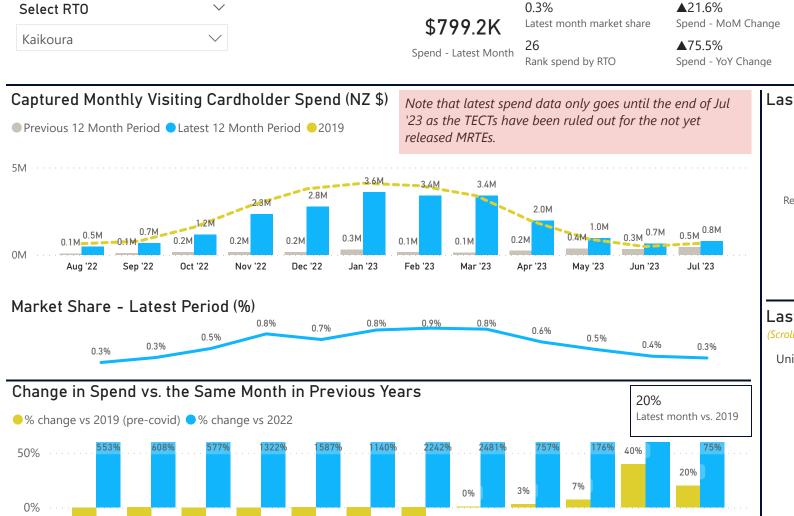


Note: Data represents electronic card transactions made in region (at a physical machine) and does not account for or estimate online transactions, direct transfers and cash. The data should be considered indicative of trends rather than representative of actual spend numbers. | **MoM** (Month on Month): Change in reported month to previous month. | **YoY** (Year on Year): Change in reported month to same month last year.



TECT International Visitor Spend - Kaikoura - Jul'23





-13%



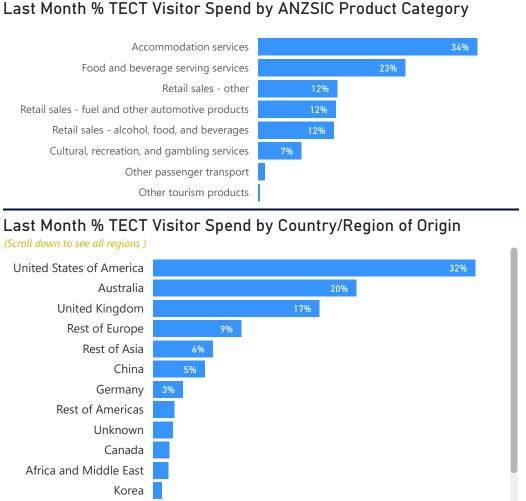
\$22.2M Spend - Last 12 Month

▲268.0%

▲752%

National 12 Month YoY Change

Spend - Last 12 Months YoY



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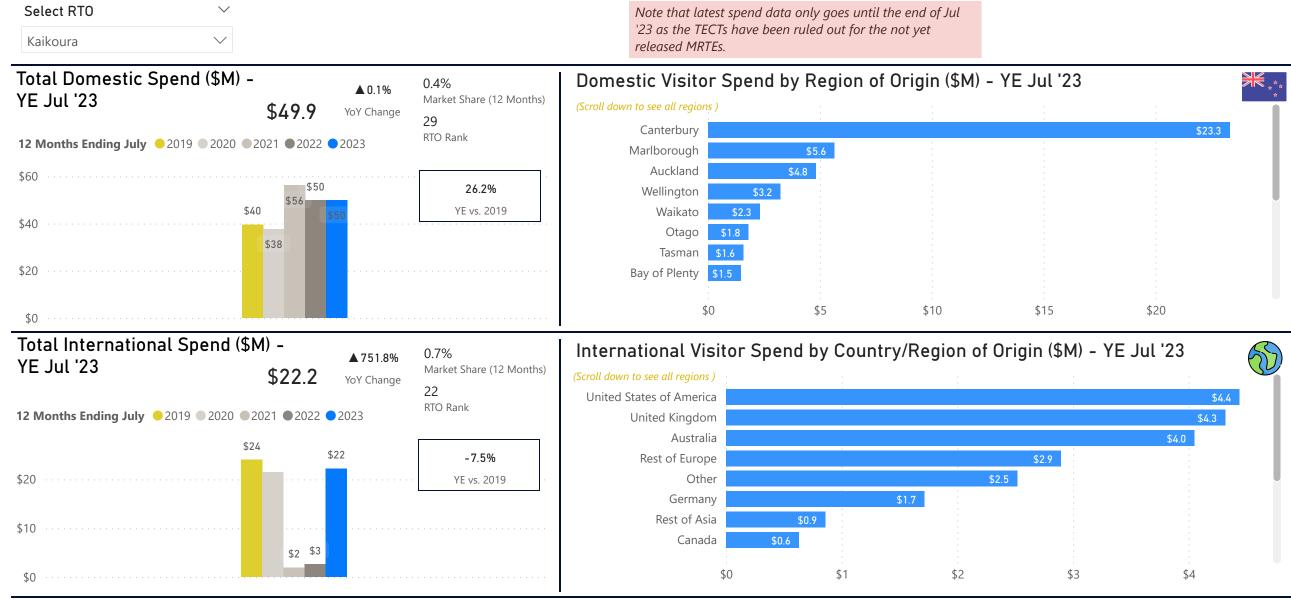
Jul '23



TECT Visitor Spend - Kaikoura - Year Ending - Jul'23







Note: Data represents electronic card transactions made in region (at a physical machine) and does not account for or estimate online transactions, direct transfers and cash. The data should be considered indicative of trends rather than representative of actual spend numbers. International spend also include those living and working within New Zealand using cards issued by overseas banks and thus also captures repatriating kiwis using their overseas cards as international spend. | YoY (Year on Year): Change in reported month to same month last year. | YE (Year Ending): Rolling sum of the previous 12 month.

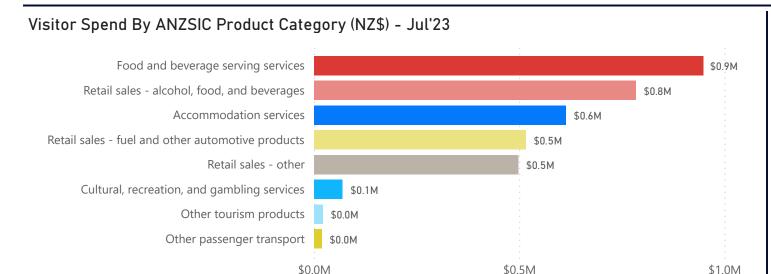


TECT Domestic Visitor Spend By Product - Kaikoura - Jul'23



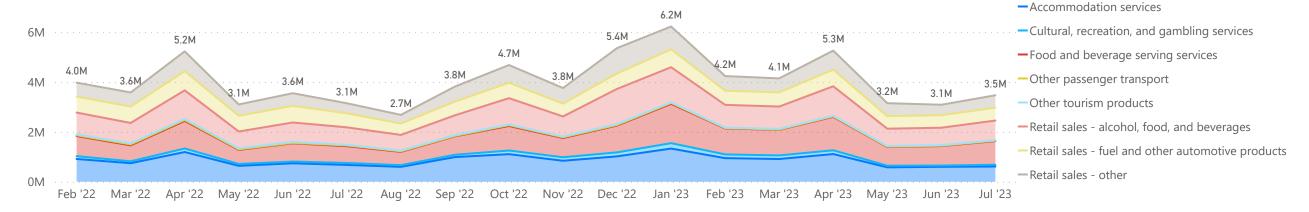


Note that latest spend data only goes until the end of Jul '23 as the TECTs have been ruled out for the not yet released MRTEs.



Change in Spend vs. Previous Periods **Product** YoY YoY 2019 MoM Retail sales - other **▲**19.0% **▲**24.0% ▲58.2% Retail sales - fuel and other automotive products ▲2.5% **▼**-8.5% ▲27.0% Retail sales - alcohol, food, and beverages ▲32.9% **▲**12.3% **▲**11.7% Other tourism products **V**-3.7% **V**-10.6% **V**-47.8% Other passenger transport ▲22.7% **V**-38.0% **V**-2.0% Food and beverage serving services **▲**21.5% **▲**40.7% **▲**75.0% Cultural, recreation, and gambling services **▲**39.0% **V**-9.8% **V**-56.3% Accommodation services ▲2.1% **▼**-9.3% **▲**57.1% **Total ▲12.3% ▲10.2% ▲40.9%**

Visitor Spend by ANZSIC Product Categoy (NZ\$)



Note: Data represents electronic card transactions made in region (at a physical machine) and does not account for or estimate online transactions, direct transfers and cash. The data should be considered indicative of trends rather than representative of actual spend numbers. | **MoM** (Month on Month): Change in reported month to previous month. | **YoY** (Year on Year): Change in reported month to same month last year.



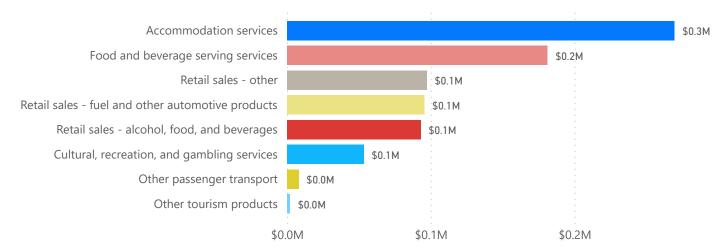
TECT International Visitor Spend By Product - Kaikoura - Jul'23



| Select RT0 | <u> </u> |
|------------|----------|
| Kaikoura | ~ |

Note that latest spend data only goes until the end of Jul '23 as the TECTs have been ruled out for the not yet released MRTEs.

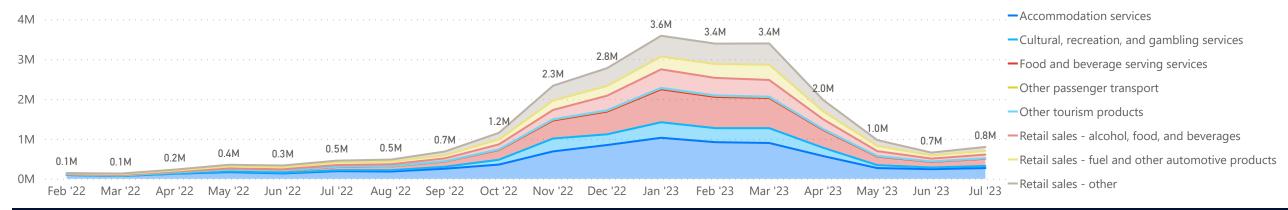
Visitor Spend By ANZSIC Product Category (NZ\$) - Jul'23



Change in Spend vs. Previous Periods

| Product | MoM | YoY | YoY 2019 |
|---|-----------------|----------------|-----------------|
| Accommodation services | ▲11.5% | ▲ 40.2% | ▲ 50.4% |
| Cultural, recreation, and gambling services | ▲27.8% | ▲133.3% | ▼ -50.0% |
| Food and beverage serving services | ▲29.3% | ▲124.1% | ▲ 53.2% |
| Other passenger transport | ▼ -11.9% | ▲31.0% | ▼ -72.4% |
| Other tourism products | ▲19.8% | ▼ -0.2% | ▼ -61.6% |
| Retail sales - alcohol, food, and beverages | ▲27.1% | ▲128.1% | ▲32.5% |
| Retail sales - fuel and other automotive products | ▲19.0% | ▲ 52.0% | ▲ 5.5% |
| Retail sales - other | ▲38.3% | ▲101.8% | ▲ 46.2% |
| Total | ▲21.6% | ▲75.5 % | ▲20.2% |

Visitor Spend by ANZSIC Product Categoy (NZ\$)

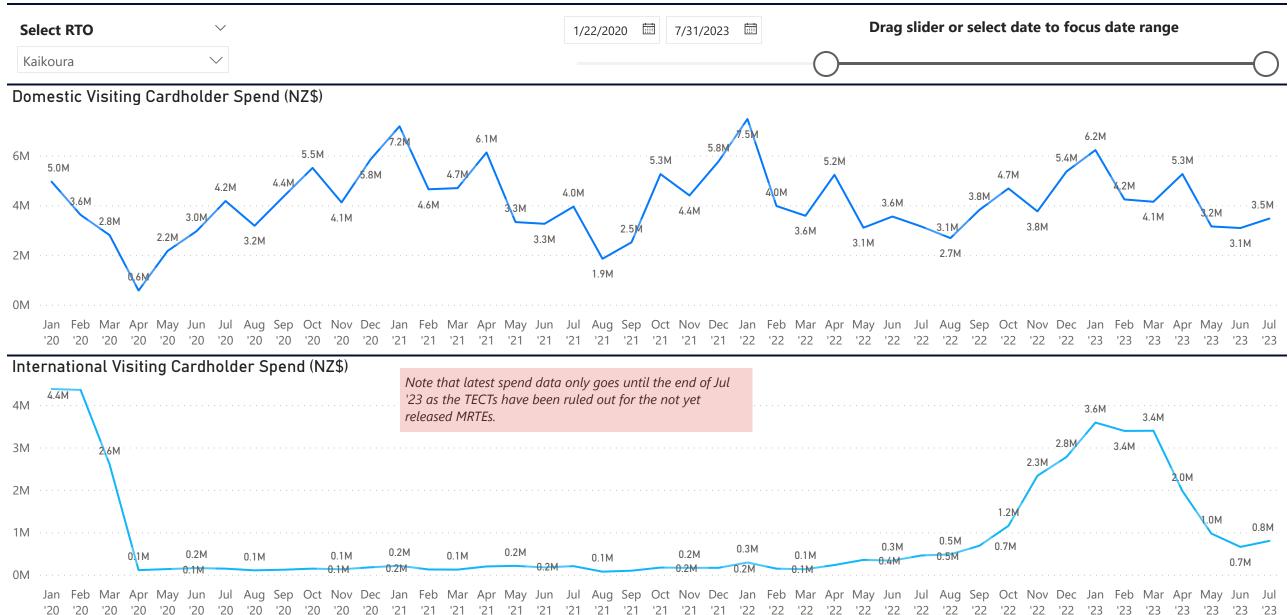


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TECT Visitor Spend - Kaikoura - Long Term View





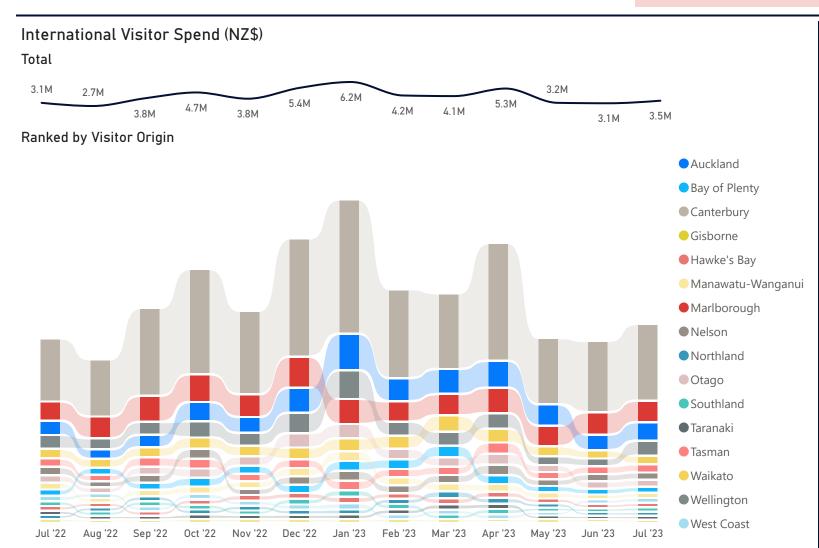


TECT Domestic Visitor Spend By Origin - Kaikoura - Jul'23





Note that latest spend data only goes until the end of Jul '23 as the TECTs have been ruled out for the not yet released MRTEs.



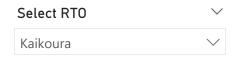
| Change in Spend vs. Previous Periods | | | | | | | |
|--------------------------------------|----------------------------|-------------------|----------------|-----------------|----------------|--|--|
| Origin | Spend - Latest Month | % of Dom Spend | МоМ | YoY | YoY 2019 | | |
| Canterbury | \$1,643,472 | 47.4% | ▲8.1% | ▲22.5% | ▲37.8% | | |
| Marlborough | \$418,715 | 12.1% | ▼ -4.5% | ▲13.3% | ▲22.0% | | |
| Auckland | \$352,214 | 10.2% | ▲23.1% | ▲38.2% | ▲125.3% | | |
| Wellington | \$272,906 | 7.9% | ▲132.1% | ▲8.0% | ▲91.9% | | |
| Waikato | \$130,247 | 3.8% | ▲6.4% | ▼ -15.4% | ▲34.7% | | |
| Tasman | \$124,078 | 3.6% | ▲8.0% | ▼ -4.0% | ▲84.0% | | |
| Nelson | \$105,235 | 3.0% | ▲3.0% | ▼ -17.0% | ▲ 51.4% | | |
| Otago | \$98,681 | 2.8% | ▼ -2.4% | ▼ -4.5% | ▼-39.9% | | |
| Bay of Plenty | \$69,349 | 2.0% | ▼ -5.3% | ▼ -13.6% | ▲ 56.0% | | |
| Manawatu- Wanganui | \$59,692 | 1.7% | ▲21.2% | ▼-36.9% | ▲37.8% | | |
| West Coast | \$49,039 | 1.4% | ▲15.3% | ▼ -16.9% | ▲28.9% | | |
| Hawke's Bay | \$40,981 | 1.2% | ▲11.3% | ▼ -9.8% | ▲61.4% | | |
| Southland | \$40,544 | 1.2% | ▲ 43.5% | ▼ -18.7% | ▲10.7% | | |
| Northland | \$29,573 | 0.9% | ▲30.0% | ▼ -12.8% | ▲80.5% | | |
| Taranaki | \$26,125 | 0.8% | ▲22.8% | ▼ -24.3% | ▲23.9% | | |
| Gisborne | \$7,559 | 0.2% | ▼-31.7% | ▼-59.7% | ▲122.8% | | |
| Total | \$3,468,410 | 100.0% | ▲12.3% | ▲10.2% | ▲40.9% | | |

Note: Data represents electronic card transactions made in region (at a physical machine) and does not account for or estimate online transactions, direct transfers and cash. The data should be considered indicative of trends rather than representative of actual spend numbers. | **MoM** (Month on Month): Change in reported month to previous month. | **YoY** (Year on Year): Change in reported month to same month last year.

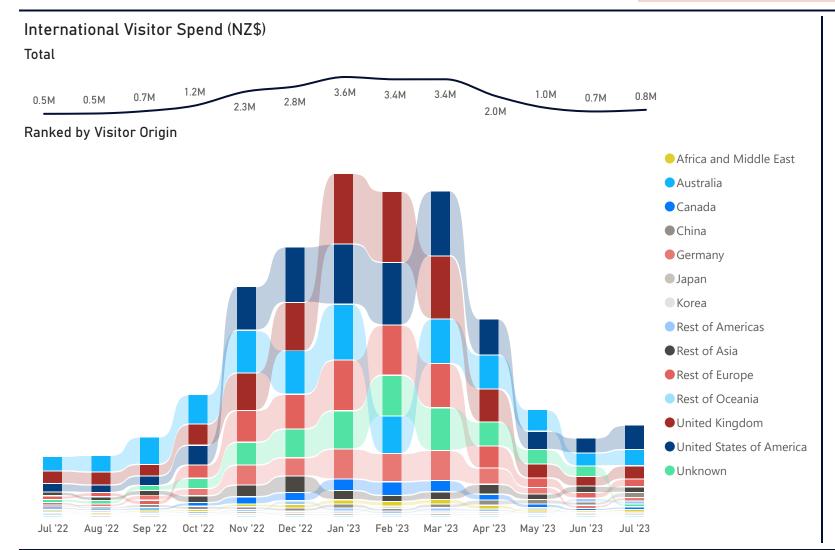


TECT International Visitor Spend By Origin - Kaikoura - Jul'23





Note that latest spend data only goes until the end of Jul '23 as the TECTs have been ruled out for the not yet released MRTEs.



| Change in Spend vs. Previous Periods | | | | | | | | |
|--------------------------------------|----------------------------|--------------------|-----------------|-------------------|-----------------|--|--|--|
| Origin | Spend - Latest Month | % of Intl Spend | МоМ | YoY | YoY 2019 | | | |
| United States of America | \$256,079 | 32.0% | ▲69.5% | ▲225.0% | ▲113.9% | | | |
| Australia | \$161,506 | 20.2% | ▲26.3% | ▲9.4% | ▲2.9% | | | |
| United Kingdom | \$132,207 | 16.5% | ▲43.3% | ▲6.0% | ▼ -1.5% | | | |
| Rest of Europe | \$70,005 | 8.8% | ▲ 51.8% | ▲214.7% | ▼ -27.4% | | | |
| Rest of Asia | \$47,340 | 5.9% | ▼ -15.9% | ▲82.9% | ▲86.8% | | | |
| China | \$40,983 | 5.1% | ▲92.4% | ▲153.2% | ▲ 17.2% | | | |
| Germany | \$23,722 | 3.0% | ▲30.5% | ▲247.7% | ▼-56.8% | | | |
| Rest of Americas | \$17,085 | 2.1% | ▼-32.2% | ▲ 4814.1 % | ▲85.6% | | | |
| Unknown | \$15,521 | 1.9% | ▼-84.7% | ▼ -17.5% | ▲ 504.5% | | | |
| Canada | \$12,916 | 1.6% | ▲ 19.4% | ▲97.8% | ▼ -16.0% | | | |
| Africa and Middle East | \$12,288 | 1.5% | ▲232.6% | ▲291.0% | ▲37.3% | | | |
| Korea | \$6,953 | 0.9% | ▲384.9% | ▲346.0% | ▲321.3% | | | |
| Japan | \$2,065 | 0.3% | ▲ 67.8% | ▼ -20.2% | ▼-55.6% | | | |
| Rest of Oceania | \$546 | 0.1% | ▼ -17.0% | ▲ 164.0% | ▲799.4% | | | |
| Total | \$799,217 | 100.0% | ▲21.6% | ▲75.5 % | ▲20.2% | | | |

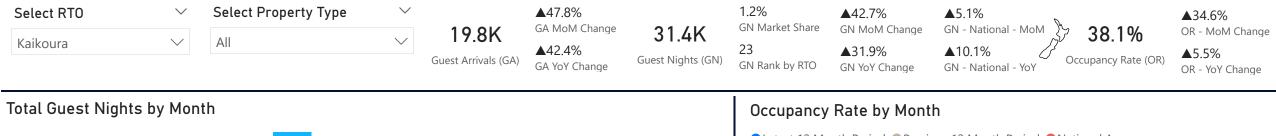
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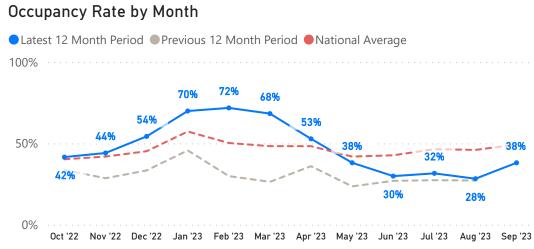
ADP RTO Summary - Kaikoura - Sep'23

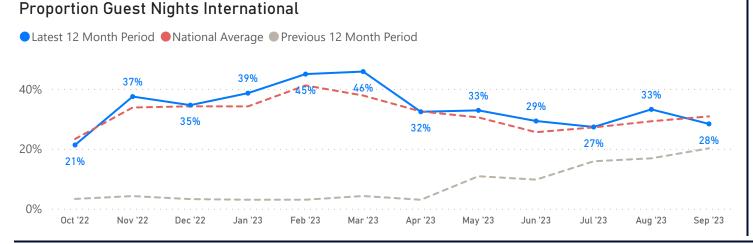


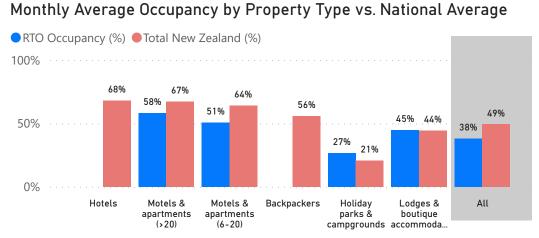














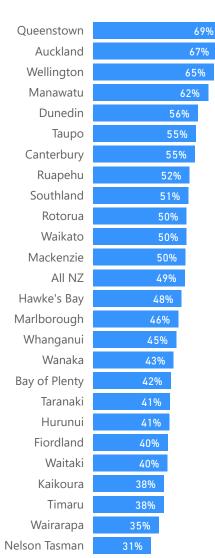
ADP Results - RTO Comparison - Sep'23



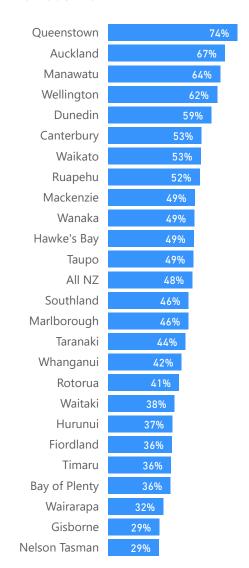


300K

ADP Total Occupancy by RTO -Latest Month



ADP Total Occupancy by RTO -**Previous Month**

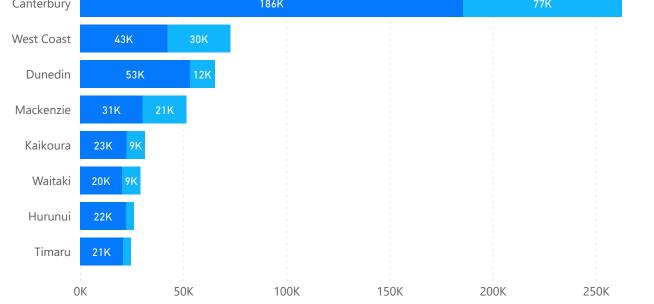


ADP Key Stats - Latest Month

| Measure ▼ | Canterbury | Dunedin | Hurunui | Kaikoura | Mackenzie | Timaru | Waitaki | West Coast |
|---------------------------------|------------|-----------|-----------|-----------|-----------|-----------|-----------|------------|
| Total guest nights | 262,600.00 | 65,300.00 | 26,000.00 | 31,400.00 | 51,500.00 | 24,600.00 | 29,300.00 | 72,900.00 |
| Proportion of international GN | 0.29 | 0.19 | 0.15 | 0.28 | 0.41 | 0.15 | 0.30 | 0.42 |
| Occupancy rate | 0.55 | 0.56 | 0.41 | 0.38 | 0.50 | 0.38 | 0.40 | 0.29 |
| Guest arrivals | 132,100.00 | 31,700.00 | 12,800.00 | 19,800.00 | 30,700.00 | 12,700.00 | 15,900.00 | 39,100.00 |
| Average nights stayed per guest | 2.00 | 2.10 | 2.00 | 1.60 | 1.70 | 1.90 | 1.80 | 1.90 |

ADP Guest Nights - Latest Month







New Zealand Inbound Border Crossing Data up to 30 Sep '23



496K Total - Latest Month **▲**6.7% Total MoM **▲**49%

Total YoY

252K International - Latest Month **▲**6.2% Intl. MoM **▲**55%

Int. YoY

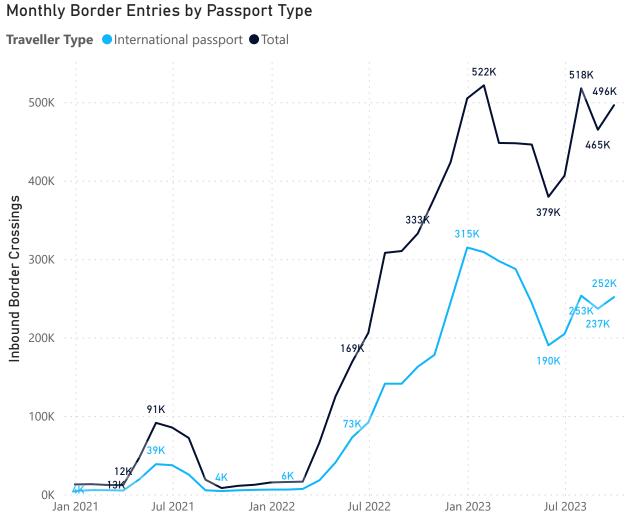
245K

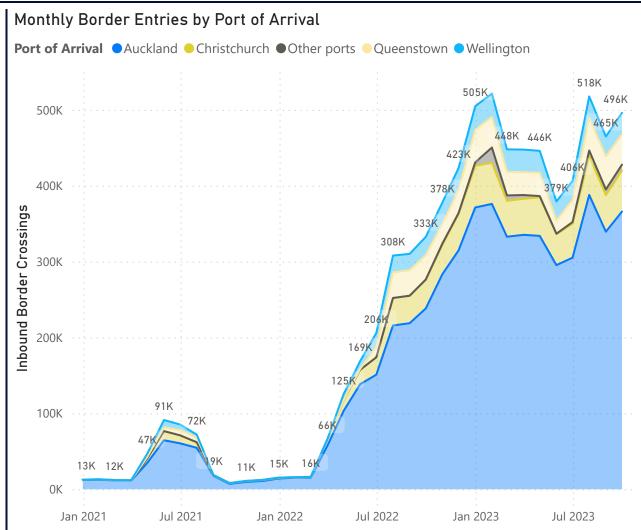
▲7.3% Dom. MoM **▲**44% Domestic - Latest Month

Dom. YoY

12/31/2020 🛗 9/30/2023 Drag slider or select date to focus date range





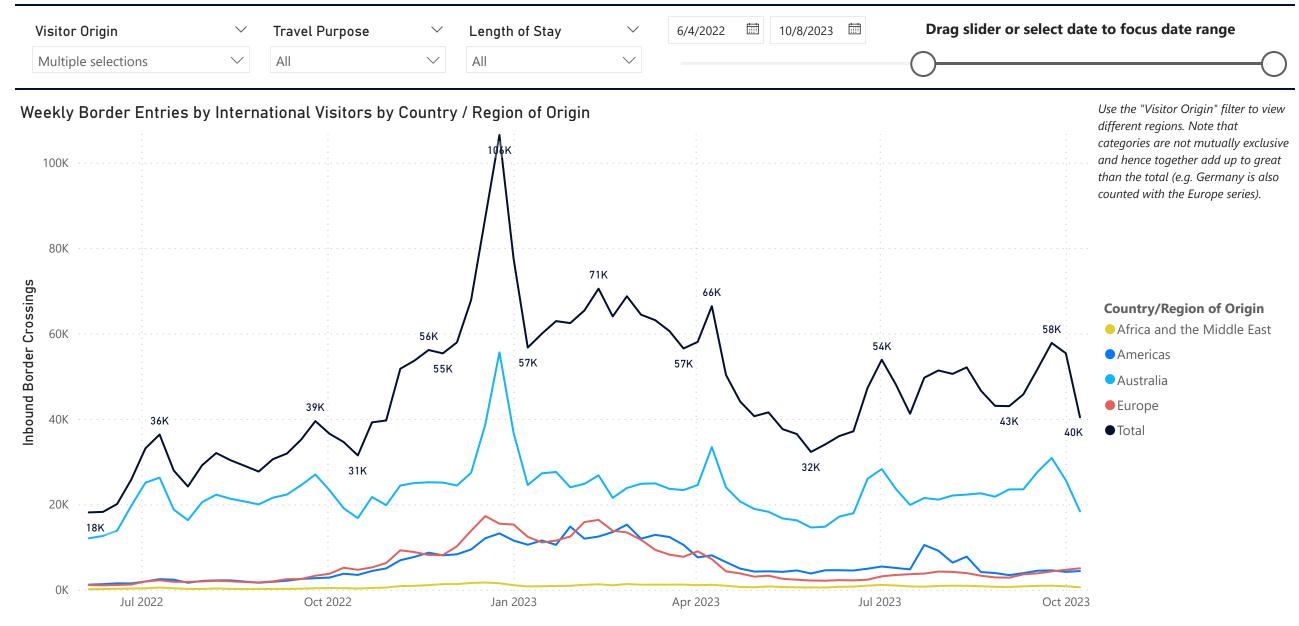


Source: StatsNZ COVID-19 data portal



Border Entries by Visitor Origin - Provisional up to 08 Oct '23





Source: StatsNZ Infoshare. Figures represent total border entries for the 7 day period ending on the stated date.

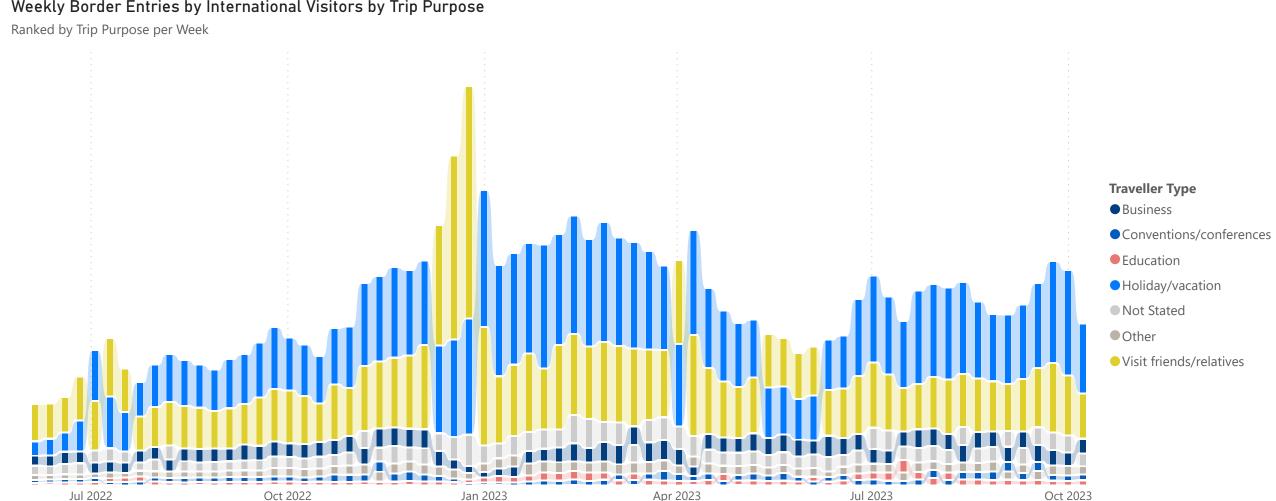


Border Entries by Travel Purpose - Provisional up to 08 Oct '23



| Visitor Origin | ~ | Travel Purpose | ~ | Length of Stay | ~ | 6/4/2022 🛅 10/8/2023 🛗 | Drag slider or select date to focus date range |
|----------------|---|----------------|--------|----------------|---|------------------------|--|
| Total | ~ | All | \vee | All | ~ | | \bigcirc |

Weekly Border Entries by International Visitors by Trip Purpose



Source: StatsNZ Infoshare. Figures represent total border entries for the 7 day period ending on the stated date.

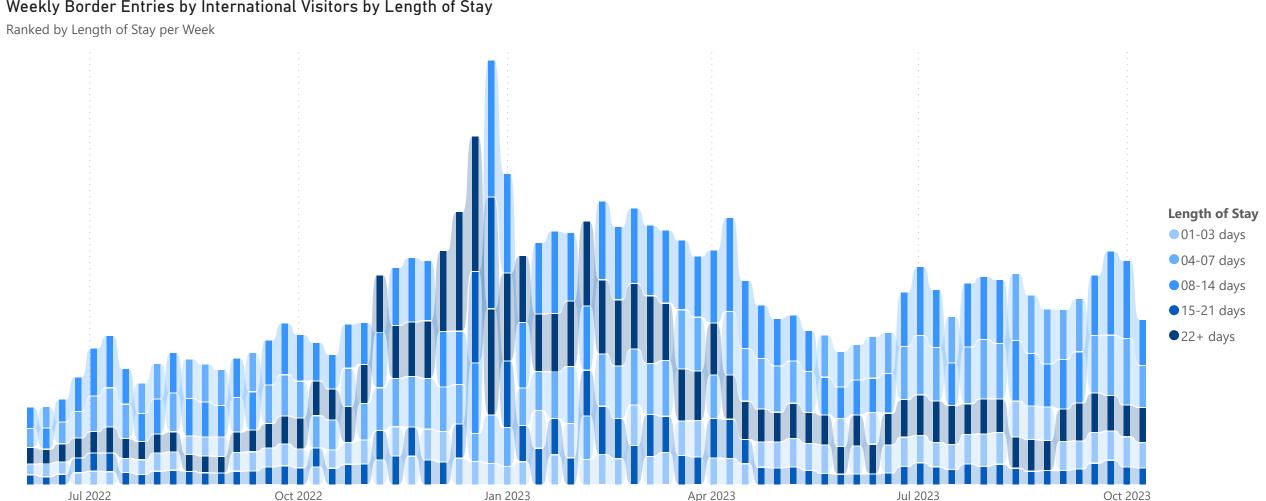


Border Entries by Length of Stay - Provisional up to 08 Oct '23





Weekly Border Entries by International Visitors by Length of Stay



Source: StatsNZ Infoshare. Figures represent total border entries for the 7 day period ending on the stated date.

